



LIMITED WARRANTY

Tubbs Snowshoe and Binding Systems

This document covers Tubbs Limited Warranty for the Snowshoe and Binding Systems.



Tubbs Limited Lifetime Warranty

Applies to the following products:

- Mountaineer Snowshoes
- Xpedition Snowshoes
- Journey Snowshoes
- Wilderness Snowshoes

Tubbs warrants this product to be free from defects in materials and workmanship for life of the product to the original purchaser from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Tubbs Service Center and sent to and agreed upon by an Tubbs Warranty Service Technician, it is found to be defective in materials or workmanship. *(except models as noted below)*



Tubbs Three Year Limited Warranty

Applies to the following products:

- All FLEX Snowshoes

Tubbs warrants this product to be free from defects in materials and workmanship for a period of three years, to the original purchaser, from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Tubbs Service Center and sent to and agreed upon by an Tubbs Warranty Service Technician, it is found to be defective in materials or workmanship.



Tubbs One Year Limited Warranty

Applies to the following products:

- Xplore Snowshoes
- Frontier Snowshoes
- Youth & Kids Snowshoes
- Poles and Accessories
- Rental and Demo Products

Tubbs warrants this product to be free from defects in materials and workmanship for a period of one year, to the original purchaser, from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Tubbs Service Center and sent to and agreed upon by an Tubbs Warranty Service Technician, it is found to be defective in materials or workmanship.

These warranties do not apply to damage resulting from normal wear and tear, accident, abuse, or negligence. This Warranty does not apply to repairs or alterations that have been made outside of an authorized Tubbs repair facility, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized Tubbs Dealer.



LIMITED LIFETIME WARRANTY

TERMS

Purchaser's responsibilities

(1). The Purchaser must retain a copy of the original Proof of Purchase from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, Tubbs will use the manufacturing date as the start of the warranty period).**

(2). Damaged product submitted for warranty service must be taken, along with Proof of Purchase, to the nearest Tubbs Dealer, preferably the one from whom you purchased the product.

Tubbs' Responsibilities:

- (1). Products returned for warranty service shall be inspected by a Tubbs Warranty Service Technician.
- (2). If the problem is judged by Tubbs to be due to a factory defect, we will, at our election, repair, or replace (with an identical or reasonably equivalent product) the product; or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Tubbs will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the **CUSTOMER'S** expense.
- (4). The Tubbs Warranty Manager makes the final determination concerning defects in materials and workmanship.



LIMITED LIFETIME WARRANTY

Limitations

- (1). This warranty shall not apply if the Tubbs Snowshoe and Binding System:
 - A:** Is altered, modified, or tampered with in any way by anyone.
 - B:** Is damaged by negligence, accident, unreasonable use, or by other causes unrelated to defective materials or workmanship.
 - C:** Has had the serial number altered, defaced or removed.
- (2). Tubbs limits all implied warranties (including, but not limited to fitness and merchantability) for life from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period will be from the date of manufacture.** (*exc. Xplore, Frontier, Youth, Kids, Accessories, and Rental/Demo Products*)
- (3). This warranty extends only to the original retail purchaser, and is not transferable.

(4). Tubbs sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Tubbs be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Tubbs products.**

(5). **Replacement products under this warranty are warranted only for the remainder of the original warranty period.**



LIMITED LIFETIME WARRANTY

Dealer's responsibilities

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a Tubbs Customer Service Representative and be prepared to give the following information.

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| (a). Account number. | (f). Product model and size. |
| (b). City | (g). Original Purchase Date. |
| (c). New or used product. | (h). Serial number (if applicable). |
| (d). Consumer's name (Last, First). | (i). Point of contact phone number. |
| (e). Dealer reference number. | (j). Defect description. |

(4). Send the product, packaged securely, with the following information.

(a). **RMA (RETURN AUTHORIZATION) number** received from Tubbs Customer Service Rep. **written on outside of package.**

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!** (Please enclose in an envelope).

(c). The Customer is responsible for all return shipping and handling charges to the TUBBS Warranty Service Center. The Retailer is NOT responsible for any shipping cost for warranty product that has been re-sold.

(d) Ship product to

ATTN: Warranty
021 South 208th St.
Suite E
Des Moines, WA 98198

