



ONE YEAR LIMITED WARRANTY

Inline Skates

This document covers K2's one year limited warranty for Inline and Ice Skates.

K2 ONE YEAR LIMITED WARRANTY

K2 Corporation warrants this product to be free from defects in materials and workmanship for a period of (1) year from the original date of purchase at retail. It will be repaired, re-matched, or replaced if, upon inspection at an authorized K2 Service Center and sent to and agreed upon by a K2 Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from accident, abuse, negligence, impact (striking a curb, rail, road hazards, etc.), repairs or alterations outside of our authorized K2 Skate Service Center, improper mounting of frames, wheels, or hardware, or mounting with other than K2 Skate products or burning from heat molding, and is subject to the following terms and limitations:

TERMS

Purchasers responsibilities

- (1). The Purchaser must retain a copy of the **Original Proof of Purchase** from the Dealer.
- (2). Damaged product submitted for warranty service must be taken, **along with the Original Proof of Purchase**, to the K2 Dealer you purchased the product from **before expiration of the one year warranty period**.



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K2's Responsibilities:

- (1). Products returned for warranty service shall be inspected by a K2 Warranty Service Technician.
- (2). If the problem is judged by K2 to be due to a factory defect, we will repair, re-match, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). K2 will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (4). The K2 Warranty Manager makes the final determination concerning defects in materials and workmanship.

Limitations

- (1). K2 limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail. In the event that the purchaser is unable to provide proof of purchase, it will be at the discretion of the Warranty Service Technician as to whether it will be warrantable.
- (2). This warranty extends only to the original retail purchaser, and is not transferable.
- (3). K2's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall K2 be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of K2 products.**
- (4). **Replacement products under this warranty are warrantied only for the remainder of the original warranty period.**



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Dealers responsibilities

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a K2 Customer Service Representative and be prepared to give the following information.

(a). Account number.

(f). Product model and size.

(b). City

(g). Original Purchase Date.

(c). New or used product.

(h). Serial number.

(d). Consumers name (Last, First).

(i). Point of contact phone number.

(e). Dealer reference number.

(j). Defect description.

(4). Remove any post applied devices from product.

(5). Send the product, packaged securely with the following information.

(a). **RMA number** received from K2 Customer Service Rep. **written on outside of package.**

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!.** (Please enclose in an envelope).

(c). Send package to:

K2 Warranty Service

2021 South 208th St.

Suite E

Des Moines, WA 98198

(6). The purchaser and or Dealer are responsible for shipping and handling charges to the K2 service center along with non-warrantable product back from the K2 Service center.