

### LIMITED LIFETIME WARRANTY

# Atlas Snowshoe and Binding Systems

This docuent covers Atlas's Limited Lifetime Warranty for the Snowshoe and Binding Systems.

## Atlas Limited Lifetime Warranty

Atlas warrants this product to be free from defects in materials and workmanship for life of the product to the original purchaser from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Atlas Service Center and sent to and agreed upon by an Atlas Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from normal wear and tear, accident, abuse, or negligence. This Warranty does not apply to repairs or alterations that have been made outside of an authorized Atlas repair facility, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized Atlas Dealer.



### **TERMS**

### Purchasers responsibilities

- (1). The Purchaser must retain a copy of the <u>original Proof of Purchase</u> from the Dealer.
- (2). Damaged product submitted for warranty service must be taken, <u>along</u> <u>with Proof of Purchase</u>, to the Atlas Dealer you purchased the product from.

### Atlas's Responsibilities:

- (1). Products returned for warranty service shall be inspected by an Atlas Warranty Service Technician.
- (2). If the problem is judged by Atlas to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Atlas will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (4). The Atlas Warranty Manager makes the final determination concerning defects in materials and workmanship.

## Limitations on next page



### **Limitations**

(1). This warranty shall not apply if the Atlas Snowshoe and Binding System:

**A:** Is altered, modified, or tampered with in any way by anyone.

**B:** Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship.

C: Has had the serial number altered, defaced or removed.

- (2). Atlas limits all implied warranties (including, but not limited to fitness and merchantability) for life from the original date of purchase at retail. In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be from the date of manufacture.
- (3). This warranty extends only to the original retail purchaser, and is not transferable.
- (4). Atlas's sole liability from this warranty is limited to repair and replacement of defective product. Under no circumstances shall Atlas be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Atlas products.
- (5). Replacement products under this warranty are warrantied only for the remainder of the original warranty period.

Dealers responsibilities on next page



### **Dealers responsibilities**

- (1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.
- (2). Inspect the product to try and make a determination of the defect.
- (3). Contact an Atlas Customer Service Representative and be prepared to give the following information.

(a). Account number. (f). Product model and size.

(b). City (g). Original Purchase Date.

(c). New or used product. (h). Serial number.

(d). Consumers name (Last, First). (i). Point of contact phone number.

(e). Dealer reference number. (j). Defect description.

- (4). Send the product, packaged securely with the following information.
  - (a). **RMA number** received from Atlas Customer Service Rep. written on outside of package.
  - (b). RMA number and Copy of Original Proof of Purchase must be included inside of package! (Please enclose in an envelope).

Send package to:

ATTN: Warranty 2021 South 208th St. Suite E Des Moines, WA 98198



### LIMITED ONE YEAR WARRANTY

# Atlas Poles, Totes, and Junior Snowshoes

This document covers Atlas's Limited One year Warranty for Poles, Totes, and Junior Snowshoes.

## Atlas Limited One Year Limited Warranty

Atlas warrants the product to be free from defects in materials and workmanship for one year of the product to the original purchaser from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Atlas Service Center and sent to and agreed upon by an Atlas Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from normal wear and tear, accident, abuse, or negligence. This Warranty does not apply to repairs or alterations that have been made outside of an authorized Atlas repair facility, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized Atlas Dealer.



### **TERMS**

### Purchasers responsibilities

- (1). The Purchaser must retain a copy of the <u>original Proof of Purchase</u> from the Dealer. (If the original proof of purchase cannot be provided on a warranty return, Atlas will use the manufacturing date as the start of the warranty period).
- (2). Damaged product submitted for warranty service must be taken, <u>along</u> with Proof of Purchase, to the Atlas Dealer you purchased the product from.

### Atlas's Responsibilities:

- (1). Products returned for warranty service shall be inspected by an Atlas Warranty Service Technician.
- (2). If the problem is judged by Atlas to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Atlas will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (4). The Atlas Warranty Manager makes the final determination concerning defects in materials and workmanship.

## <u>Limitations on next page</u>



### **Limitations**

- (1). This warranty shall not apply if the Atlas Poles, Totes, and Junior Snowshoes:
  - **A:** Are altered, modified, or tampered with in any way by anyone.
  - **B:** Are damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship.
  - C: Has had the serial number altered, defaced or removed.
- (2). Atlas limits all implied warranties (including, but not limited to fitness and merchantability) for one year from the original date of purchase at retail. In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be from the date of manufacture.
- (3). This warranty extends only to the original retail purchaser, and is not transferable.
- (4). Atlas's sole liability from this warranty is limited to repair and replacement of defective product. Under no circumstances shall Atlas be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Atlas products.
- (5). Replacement products under this warranty are warrantied only for the remainder of the original warranty period.

Dealers responsibilities on next page



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- (3). Contact an Atlas Customer Service Representative and be prepared to give the following information.

(a). Account number. (f). Product model and size.

(b). City (g). Original Purchase Date.

(c). New or used product. (h). Serial number.

(d). Consumers name (Last, First). (i). Point of contact phone number.

(e). Dealer reference number. (j). Defect description.

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  - (c). Send package to:

**ATTN: Warranty** 

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Des Moines, WA 98198